



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
P.O. Box 45810, Olympia, Washington 98504-5810

DATE: May 19, 2009

TO: RFQQ #0945-004 Bidders

FROM: DSHS RFQQ #0945-004 Coordinator

SUBJECT: Amendment No. 1 - Bidder Q&A and Revised Procurement Schedule.

DSHS amends the RFQQ #0945-004 procurement document as follows:

1. Incorporate Amendment Attachment A – RFQQ #0945-004 Questions and Answers as DSHS written response to Bidder Questions received as of May 19, 2009.
2. Revise the Procurement Schedule located in Section B to read as follows:

Procurement Schedule							
Action Item	2009 3 rd Qtr	2009 4 th Qtr	2010 1 st Qtr	2010 2 nd Qtr	2010 3 rd Qtr	2010 4 th Qtr	2011 1 st Qtr
DSHS Posts RFQQ on www.ga.wa.gov/webs and http://odhh.dshs.wa.gov	May 4 2009						
Bidder Written Questions Due by 5:00 pm PST	May 13 2009						
DSHS Responds to Bidder(s) Written Questions on www.ga.wa.gov/webs and http://odhh.dshs.wa.gov	May 18 May 19 2009						
Bidder Qualification Packets Due by 5:00 pm PST	May 29 June 3 2009	Aug 31 2009	Nov 20 2009	Feb 26 2010	May 28 2010	Aug 31 2010	Nov 19 2010
DSHS Evaluates Bidder Qualification Packets	June 9 2009	Sept 9 2009	Dec 3 2009	Mar 10 2010	Jun 9 2010	Sept 9 2010	Dec 2 2010
DSHS <u>Anticipated</u> Intent to Award Date	June 10 2009	Sept 10 2009	Dec 4 2009	Mar 11 2010	Jun 10 2010	Sept 10 2010	Dec 3 2010
DSHS <u>Anticipated</u> Award Date	Jul 1 2009	Oct 1 2009	Jan 1 2010	Apr 1 2010	Jul 1 2010	Oct 1 2010	Jan 1 2011

RFQQ #0945-004

Amendment Attachment A

Bidder Questions & DSHS Answers

1.	Section C.2.a., second bullet states: “The name of the contact person for this RFQQ.” Who is the contact person? Me as a bidder? ODHHS? Someone else?
DSHS Answer:	The contact person for this RFQQ is Emily Hill. All contact information is listed in Section B.1.
2.	Section C.2.a., third bullet states: “A list of all RFQQ amendments downloaded by the Bidder from www.ga.wa.gov/webs and http://odhh.dshs.wa.gov and listed in order by amendment number and date. If there are no RFQQ amendments, include a statement to that effect.” What do you mean by this? How do I look for an amendment? Can you explain this to me?
DSHS Answer:	The RFQQ will have amendments to it (this Questions & Answers document, for example). In your letter of submittal, list the RFQQ number, and the amendment numbers and dates. You will find all amendment information in WEBS as it appears.
3.	The links don’t work.
DSHS Answer:	<p>Please find the following linked documents at these websites:</p> <p>Exhibit I DSHS Form 17-155 Sign Language Interpreter Registration http://www1.dshs.wa.gov/word/ms/forms/17_155.doc</p> <p>Exhibit J DSHS Form 17-155a Sign Language Interpreter Registration Renewal http://www1.dshs.wa.gov/word/ms/forms/17_155a.doc</p> <p>Exhibit K DSHS Form 09-653 Background Authorization Form http://www1.dshs.wa.gov/word/ms/forms/09_653.doc</p> <p>Exhibit L DSHS Form 02-573 Background Check Identification Verification Form http://www1.dshs.wa.gov/word/ms/forms/02_573.doc</p> <p>Exhibit M DSHS Form 17-123a Request for Sign Language Interpreter http://www1.dshs.wa.gov/word/ms/forms/17_123a.doc</p> <p>All other links within the RFQQ work.</p>
4.	What do we do with the links on Exhibit P, Bidder Checklist?
DSHS Answer:	Exhibit P, Bidder Checklist is a reference for Bidders to use, if desired. The links are simply references and any broken links have been fixed in number 3, above.
5.	How many copies are we supposed to submit?
DSHS Answer:	Two, one original and one copy. See Section B.16.
6.	Can you please tell me the due date of this bid?
DSHS Answer:	For a contract start date of July 1, 2009, Bidder Qualification Packets are due on June 3, 2009. Please see the Procurement Schedule in Section B.4.
7.	page 25 – Minimum Qualifications: “Maintain an office and have a representative located in the State of Washington” and “Be licensed to do business in the State of Washington” gives the option for “yes”

	and “no”. Are only bidders, who answer “yes” to these questions, being considered?
DSHS Answer:	Yes, that is correct.
8.	We are a Brokerage of Interpreter Services, sub-contracting with five vendors (language agencies), who sub-contract with interpreters. It is my interpretation of this RFQQ that we, as a Brokerage and not a language agency, can apply?
DSHS Answer:	<p>Section A.4. Bidder Minimum Qualifications in the RFQQ states that “To be eligible to bid on this contract, Bidders must meet the minimum qualifications as stated in Exhibit D, Interpreter Referral Agency Bid or Exhibit E, Freelance Interpreter Bid.” Exhibit D, Interpreter Referral Agency Bid lists requirements for Interpreter Referral Agencies to bid on this RFQQ. The definition of Interpreter Referral Agency is: “A nonprofit or for-profit organization that provides sign language interpreter services including billing, scheduling, assignment, and referral of staff and/or sub-contracted interpreters to appointments.”</p> <p>In addition, under this contract, when Contractors receive payment for interpreting services, they will be paid a Contractor Service Fee (directly to the Contractor), and Base Rate, Hourly Rate, Mileage, and other travel costs (directly to the Interpreter). There is nothing established in the contract language to pay for a third party (in this case, the language agencies). Brokerage agencies are free to negotiate their portion of the Contractor Service Fee with a referral agency, but they cannot deduct portions of the payment to the Interpreter nor expect DSHS to pay separately for any negotiated portion of the Contractor Service Fee.</p> <p>In order for a Brokerage to receive a contract, the Brokerage would have to directly provide the services defined in the definition of Interpreter Referral Agency, and verify that no amount would be deducted from the Interpreter’s rates.</p>
9.	I went to the website but didn't see the place to go...can you give some navigation help?
DSHS Answer:	Here is a quick link to register as a vendor on WEBS: https://fortress.wa.gov/ga/webs/
10.	What is EIPA and is that something offered in Washington State? If not, why do we acknowledge it.
DSHS Answer:	EIPA stands for Educational Interpreter Performance Assessment. There was a discrepancy between the Rate Table listed in Section 13.d. of the Sample Contract and the Pricing Sheet, Exhibit F in the RFQQ. The change will be made to the Sample Contract to be the same as that in Exhibit F Pricing Sheet.
11.	Are the pay levels listed based on RID standards...example NIC Generalist equivalent to CI/CT? The fee schedule does not encourage advancement in certification because of the minimally staggering rates as you increase your certification.
DSHS Answer:	RID does not have any equivalency listed between the NAD, RID, and NIC certification levels. DSHS was requested to reevaluate the placement of NIC Certified Interpreters to be paid comparably to Interpreters with CI and CT certifications because the NIC exam tests for both Interpreting <i>and</i> Transliterating skills.
12.	The RFQQ states that all bidders must download the entire RFQQ.....then what?...is it to be included in the packets when we submit for bids?
DSHS Answer:	By downloading (or opening) the RFQQ, Bidders may see all pages of the RFQQ and Exhibits. The RFQQ does not need to be submitted in the Bidder Qualification Packets.
13.	Since today is the last day to submit questions and the links are not working, what happens to questions after today relating to this bidding process....can we contact you directly?
DSHS Answer:	If more questions arise after the Bidder questions are due, please submit those questions to the RFQQ Coordinator at signlanguageinterpreters@dshs.wa.gov . Those questions may be added to an additional amendment to this RFQQ.
14.	I have a few questions regarding the certification comparison section. How were the comparisons decided? Have you checked with RID to see how they compare them themselves? If so, where can I find

	that information? Why is the new NIC level higher than NAD 3? NAD 3 is basically considered not fully certified but NIC is and is equivalent to CI/CT according to your chart. When you look at the description of both NAD 3 and NIC they are basically the same. Also, why is NIC advanced and master paid at the same level? It is much more difficult to get the master level and/or legal certification.
DSHS Answer:	RID does not have any equivalency listed between the NAD, RID, and NIC certification levels. DSHS was requested to reevaluate the placement of NIC Certified Interpreters to be paid comparably to Interpreters with CI and CT certifications because the NIC exam tests for both Interpreting <i>and</i> Transliterating skills.
15.	In Special Terms & Conditions, # 7 f. Since interpreters are exempt from being called in as witnesses in any court proceedings where the interpreter may have been privy to information between a lawyer and a client, or between a doctor and a client, this section concerns me. It should be the responsibility of the interpreter requester, be it a medical, legal or mental health professional, to report the issue of abuse, not the interpreter. This section should be revisited to ensure that it points to the interpreter requestor to make the report, not the interpreter?
DSHS Answer:	Per RCW 26.44.030 requiring certain people to report, this requirement for interpreters has been deleted.
16.	In Special Terms & Conditions, # 9. B. (2) and (6) This section refers to the requestor has being the ultimate decision maker as to whether the interpreter meets the need of the appointment. What if that requestor has no sign language skills. How can this person determine if the interpreter meets the needs of the client. What if the client is satisfied with this interpreter? Then who makes the decision as to which interpreter is appropriate for this client, the requestor or the client???? Also, the same goes for the requestor rejecting interpreters as unacceptable. Based on what criteria? If this requestor has no clue about sign language, should this not be a mutual agreement between the requestor and the client, not on the requestor's decision alone?
DSHS Answer:	Section 9.B. (1) states: "The Requester must consult with the Customer on his/her communication needs and come to an agreement on his/her Interpreter preferences." The requester must take this information, along with the other items listed in (2), into account when deciding an interpreter is acceptable or not.
17.	Question on pgs 29 and 24 region bidding. Can we bid for counties we don't live in but want to be able to provide services for? Does this mean if I live in region 6 - can provide services for taco ma in reg 5?
DSHS Answer:	You must live in (or have interpreters live in) any Region you bid for.
18.	Concerning "emergency appointments" on page 31, please define an emergency situation where this \$5 additional charge would apply.
DSHS Answer:	The definitions (Section 1.a. in Special Terms and Conditions) define Emergency Appointment as: "Emergency Appointment' refers to a legal, medical (non-Medicaid), Child Protective Services (CPS), or Adult Protective Service (APS) Appointment that may be scheduled with four hours or less notice to the Contractor. Emergency Appointments may happen at any time during the day, night, or weekend." If an appointment fits that description, it would be considered an Emergency Appointment.
19.	Section A Summary of Services #3 <u>Description of Services</u> – Members of WSPC and other state agencies will be able to use these contracts as needed (at their discretion.) Question: will those opting to use the contract still be required to identify each request as has been standard practice? Where is this indicated in the contract?
DSHS Answer:	Yes, WSPC members and other state agencies using this contract need to identify that they wish to use this contract at the time a request for interpreter services is made. This is not indicated in the contract because it is not a mandatory contract for WSPC and other state agencies to use. DSHS will send a memo to WSPC members clarifying this.
20.	Section B. Procurement Process #3 <u>Contract Term</u> – is until June 30, 2011. Does this mean that no change or increase in fees can be expected for two years? The current fees/rates have been not

	been changed since 2002. Can the fees be reviewed and mended prior to the 2011 date?
DSHS Answer:	Yes, no change or increase in fees can be expected for two years. No, the fees will not be reviewed prior to 2011. The current fees were revised in 2007 when the Contractor Service Fee was added to the contract.
21.	Section B. Procurement Process #8 <u>General Terms and Conditions</u> – are supplied in a Sample Contract. Exhibit A indicates (#7) that we agree to negotiate in good faith any changes or modifications. At what point will these terms and conditions be finalized?
DSHS Answer:	General Terms and Conditions have been finalized by Central Contracting Services and the Attorney General's Office and cannot be negotiated.
22.	Sample Contract – General Terms and Conditions #6 <u>Confidentiality</u> This contract adds language around the handling of information that is substantially different from that of prior contracts. <ul style="list-style-type: none"> Please clarify if 6.b.(4) is superseded by Special Terms/Conditions Exhibit A? Does requiring use of a 'Trusted System or encrypted email may preclude state agencies and WSPC members from making or updating requests via email?
DSHS Answer:	<ul style="list-style-type: none"> No, Exhibit A supersedes the requirements in General Terms and Conditions 6.b.(4) when Exhibit A applies to a Contractor. The DSHS requirements for using a Trusted System or encrypted email are established to protect Confidential Information of DSHS employees and clients. When other State Agencies or the WSPC organizations request services under this contract, the intent is to provide services to their employees and clients which does not involve DSHS Confidential Information.
23.	Sample Contract – General Terms and Conditions #18 <u>Contractor Certification Regarding Ethics</u> – after reviewing this RCW it seems to apply specifically to state employees. Please clarify how it would apply to independent contractors.
DSHS Answer:	RCW 42.52 applies to both current and former state employees. It is possible that an independent Contractor may also be a current or former state employee. RCW 42.52.170 refers specifically to the general public, as well: "No person shall give, pay, loan, transfer, or deliver, directly or indirectly, to any other person any thing of economic value believing or having reason to believe that there exist circumstances making the receipt thereof a violation of RCW 42.52.040, 42.52.110, 42.52.120, 42.52.140, or 42.52.150."
24.	Sample Contract – General Terms and Conditions #27 <u>Termination for Convenience</u> . This section allows DSHS to terminate with 30 days written notice. As a mutual agreement this section should also allow the contractor the same right.
DSHS Answer:	DSHS will not change this Termination for Convenience provision.
25.	Sample Contract – Special Terms and Conditions #1 <u>Definitions</u> <ul style="list-style-type: none"> a. <i>Appointment</i> – This definition has been changed from that used in earlier contracts. How does this new definition impact ability to charge a contractor service fee? How are contractors compensated for coordination of 'recurring appointments'? b. <i>Authorized Requester</i> – it has been standard practice that authorized requesters must identify as such at the time requests are made and cannot claim DSHS terms and conditions 'after the fact.' Can this definition be changed to clearly reflect this? h. What is the definition of 'billable' Appointment? p. <i>Hourly Rate</i> definition requires that the full amount be paid directly to the interpreter. It has been standard practice for agencies who utilize staff interpreters to pay employees according to wage/compensation policies rather than billable hour. Can this definition be changed to reflect this practice?
DSHS Answer:	a. Contractor Service Fee is paid for each billable Appointment, per requested Interpreter (See Definitions 1.h.). Appointment is defined in 1.a. Only one Contractor Service Fee (per Interpreter) will be paid per Appointment that is billed

	<p>to DSHS.</p> <p>Recurring Appointments are to be billed following the definition of Appointment. Many recurring appointments are not consecutive Business Days, therefore, may be billed separately.</p> <p>b. Authorized Requesters who are not a part of DSHS do need to identify themselves as such at the time of the request.</p> <p>h. A billable Appointment is an Appointment (see definition a. "Appointment") that can be billed (service was provided, cancellation happened with less than 2 business days' notice, etc.).</p> <p>p. The intent of the Hourly Rate is that staff interpreters receive the value of the bid rate for their interpreting time. How an agency directs that value to their staff interpreters is not mandated by DSHS. The rate should be paid directly to the sub-contractors, sign language interpreters. The Contractor Service Fee should be used to cover the administrative expenses incurred by the contractor.</p>
26.	<p>Exhibit A - Data Security Requirements Will the requirements of this Exhibit preclude SignOn from communicating with authorized requestors via standard email and/or receiving requests via our online request form?</p>
	<p>DSHS Answer: No, however it requires additional data security. The web form can be secured easily and the cost should be minimal. The bidder can secure web pages with SSL certification. There are SSL providers that charge for the certification at less than 20 dollars a year.</p>
27.	<p>Section 2, subsection g. Is SignOn required to inform DSHS every time an authorized staff person in possession of credentials to access DSHS secured information is no longer employed by SignOn? If we are reading this correctly, we recommend this requirement be modified to state if the contract ends between SignOn and DSHS, SignOn will inform DSHS we as an organization no longer require access to DSHS secure data. This moves the reporting requirement from an individual employee level to the entire organization.</p>
	<p>DSHS Answer: At this time, subsection g does not apply.</p>
28.	<p>Section 2, subsection h. (1)</p> <p>Will the Special Terms and Conditions of the DSHS interpreter contract allow secure DSHS data to be stored on portable devices? A vital portion of SignOn's operations and high level customer service depends on communication between the administrative office and our interpreters' portable cell phone devices.</p>
	<p>DSHS Answer: Portable cell phone devices should have secure password access to text accounts. Emails to portable devices should contain no person identification information, such as a social security number, date of birth, first and last name, etc. The rest of the appointment information can be sent to the device, but to obtain personally identifying information, the Interpreter would need to call the Contractor.</p>
29.	<p>Section 2, subsection h. (2) (a)</p> <p>SignOn does encrypt email access on its internal server, signonasl.com</p> <p>Encryption levels on cell phones are determined by cell phone providers, not by SignOn. We don't have any way of ensuring SSL encryption on our staff cell phones because we are not the cell phone service provider. Recommend removing this requirement for cell phone users.</p>
	<p>DSHS Answer: As long as portable devices have no confidential information (see Question 28), Interpreters don't have to encrypt their cell phones.</p>
30.	<p>Section 2, subsection h. (2) (b)</p> <p>SignOn does not provide cell phones with a 'unique user ID and password or stronger authentication method' to our staff. Cell phones are the personal property of staff. SignOn cannot tell interpreters what to do with the device when not in use for business purposes. We can, however, suggest all interpreters turn on the 'unlock cell phone with a password' feature. Recommend remove this requirement.</p>

	DSHS Answer:	Please see the answers to Questions 28 and 29.
31.	Section 2, subsection h. (2) (d) Cell phones are the personal property of staff. SignOn cannot tell interpreters what to do with the device when not in use for business purposes. Recommend remove this requirement.	
	DSHS Answer:	As long as no confidential data is stored on the portable device (see the answers to Questions 28 and 29), this requirement does not apply.
32.	Section 3, subsection a. Because SignOn holds invoicing and scheduling data within a master database, DSHS data cannot be destroyed. A vital portion of SignOn's operations and high level customer service depends on centralizing all SignOn invoicing and scheduling on a single master database. Partitioning DSHS-only data on its own database would significantly increase costs and prohibit SignOn from doing business with DSHS at the current rate structure.	
	DSHS Answer:	The Contractor can keep DSHS data until it is no longer needed. Please see Exhibit A, Section 4. For example, if records need to be kept for seven years for tax purposes, the Contractor may keep the data until it is no longer needed, then that data must be destroyed or transferred to DSHS.
33.	Statement of Work – Exhibit B 1.a. <u>Authorized Requesters</u> – this references DSHS inter-agency/inter-local agreement holders as authorized requestors. Are this entities listed on the WSPC website referenced in the contract?.	
	DSHS Answer:	No, Inter-agency/inter-local agreements are not on the WSPC website.
34.	Statement of Work – Exhibit B 2, <u>Service Area</u> – states that if requested by an Authorized Requester, the contractor may provide services outside of an indicated county. Would this be considered an off contract request?	
	DSHS Answer:	No, this is not an off contract request.
35.	Statement of Work – Exhibit B 5.f. <u>New Certification During Term</u> – what is the expected timeline for updating interpreter certification status?	
	DSHS Answer:	Upon receipt of a change in certification for an interpreter, certification status should generally be updated within a week.
36.	Statement of Work – Exhibit B 5.g. <u>Adding/Removing Contracted Interpreter Referral Agencies</u> – does this mean that interpreters already on the contract with one agency can work for a different agency by contacting the administrator and requesting the second agency be added to their registration? What does the agency need in order to verify that this has been completed and the interpreter is under contract?	
	DSHS Answer:	Yes. The agency needs documentation from the Interpreter as described in Section 5.a.(2).
37.	Statement of Work – Exhibit B 8. <u>Contractor Availability</u> If a contractor does not currently provide 24/7 or Emergency availability but chooses to add these services during the contract period, what would be the process to do so? If contractors do not list Emergency Availability, but provide emergency services with less than 4 hours notice/confirmation, may the contractor charge the additional \$5 fee?	
	DSHS Answer:	If a Contractor changes their services during a contracting period, the Contractor and DSHS can draft an amendment to the contract. Yes.
38.	Statement of Work – Exhibit B 11. a. (d) <u>Invoicing/Billing Requirements</u> currently states: "Indicate the time required for the Appointment from the scheduled start time of the Appointment or when Interpreter shows up after scheduled start time, whichever is later." Sometimes interpreters who arrive early are asked to start before the scheduled time. This would seem to not be billable under this	

	requirement.
DSHS Answer:	The language will remain the same. If an interpreter is asked to interpret beyond the scheduled time for the appointment, this needs to be indicated on the <i>signed</i> DSHS Form 17-123a Request for Sign Language Interpreter and billed appropriately on the invoice.
39.	Statement of Work – Exhibit B 13. d. Rates by Certification Level – SignOn appreciates ODHH’s recognition of NIC interpreters as fully certified under the NAD-RID Testing System.
DSHS Answer:	Thank you, ODHH acknowledges this.
40.	The notice of the RFQQ was sent on May 4. Since May 4 we have been unable to access the forms. Can we have an extension of the amount of time between May 4 and today (May 13) for submitting the bid because we can’t access the forms?
DSHS Answer:	No, the schedule in the RFQQ will remain the same. The registration forms that were unavailable should not have a significant impact on a bidder’s ability to complete their Qualification Packet.
41.	Since this is a new contract, do interpreters who are already approved for DSHS work need to sign a new orientation form?
DSHS Answer:	Yes.
42.	Can you give me any idea what the web-based database system that is referred to on page 21 in the Special Terms and Conditions of the contract will look like? Is it something for which we will need special software, or encrypted email, or other special technology? (paragraph b, at the top of the page.)
DSHS Answer:	This database has not been developed yet. DSHS will work with the Contractors to ensure compatibility.
43.	<p>The Contract Service Fee of \$30 is woefully inadequate. Considering the time required to accept a request, process the Sign Language Interpreter Request Form, schedule an interpreter, process an invoice after the appointment and perform data entry into an electronic software system for keeping records for required monthly reports, this amount should be in the \$50 range.</p> <p>While rates for sign language interpreters have deservedly increased over the last few years, the administrative service fee has not. All Hands would appreciate your addressing this issue and raising the fee to a more appropriate level.</p>
DSHS Answer:	Thank you for your comment. While this rate is not increasing at this time, it may be considered in the future when the state budget improves.
44.	Industry standards usually include the following business practices -- an increase in hourly rate for holidays, weekends, evening after 5P-8A.
DSHS Answer:	Thank you for your comment.
45.	If an assignment requires team interpreters, and if one of the interpreters is unable to provide services (illness, emergency), is there a provision for an additional charge if one interpreter continues to provide service with adequate breaks?
DSHS Answer:	No, there is no provision for this type of situation.
46.	If one interpreter arrives, due to unforeseen situation, team isn't able to arrive, will the interpreter on site be compensated accordingly?
DSHS Answer:	No, there is no additional compensation for this type of situation.
47.	Are ALL state agencies required to use this contract? Is this optional or mandated?
DSHS Answer:	This contract is mandatory for DSHS and optional for all other state agencies.
48.	Is the cancellation policy the same as the previous contract?

	DSHS Answer:	Yes, the cancellation policy is the same as the 2007-2009 DSHS Sign Language Interpreter Contract.
49.	#8 b. Business Hours Normal business hours are not always 9am – 5pm. Many businesses work 9am – 4pm or have moved to a four day work week.	
	DSHS Answer:	We recognize that, however, for the purpose of this contract, Business Day has been defined in section 1.c. as: “‘Business Day’ means Monday through Friday, 8:00 a.m. to 5:00 p.m., Pacific Time, except for holidays observed by the State of Washington. One Business Day equals 9 business hours per day.”
50.	If a state agency or DSHS dept./div. does not send payment to contractor within 30 days, may the contractor affix a late fee?	
	DSHS Answer:	<p>As stated in Section 12.a. Payment Time Frame, “DSHS or an Authorized Requester will make payment for authorized services provided under this contract within thirty days of receipt of a complete and accurate invoice.”</p> <p>RCW 39.76 handles Interest on Unpaid Public Contracts. RCW36.76.010 states that “every state agency and unit of local government shall pay interest at the rate of one percent per month, but at least one dollar per month, on amounts due on written contracts for public works, personal services, goods and services, equipment, and travel, whenever the state agency or unit of local government fails to make timely payment.</p> <p>(2) For purposes of this section, payment shall be timely if:</p> <p>(a) A check or warrant is mailed or is available on the date specified for the amount specified in the applicable contract documents or, if no date is specified, within thirty days of receipt of a properly completed invoice or receipt of goods or services, whichever is later.”</p>
51.	Is this accurate? I thought the NIC Advanced Certification was equivalent to the following certifications- - CSC, CI and CT, RSC, CDI, CLIP-R, Level IV	
	DSHS Answer:	See the Pricing Sheet, Exhibit F, to see the rate schedule.